The Resource Sharing Enigma

Session by:

Mary Margaret Garrett, WFD
Kristin Laarhoven, GDOL
This Session is NOT

• A detailed session on program eligibility
• A thorough discussion of co-enrollment policy
• A deep dive into customer flow process
• A presentation...
This is an interactive session designed to get you thinking creatively about the possibilities of resource sharing in the new world of WIOA integration.
Congratulations!

We are pleased to present to you an Offer of Employment in the

Infinite Energy One-Stop, a Proud Partner of the American Job Center Network
Regional Partners

- WIOA Title 1
- Wagner-Peyser/ES
- Vocation Rehabilitation
- Adult Education
- TANF/SNAP
- Community Services Block Grant E&T Programs
- Vet Programs (DVOP and LVER)
- Unemployment Insurance
- Senior Community Services Employment Program
- Carl Perkins
- HUD E&T Programs
Assumptions:

• The partners listed are either electronically or physically co-located in the Infinite Energy One-Stop
• The Infinite Energy One-Stop has a common entry point and all customers are helped by a single front desk staff
• The front desk staff work with the customer to determine the most appropriate initial referral
• After the initial referral, the assigned programs case manager can make referrals to other programs for co-enrollment
Let’s open the doors of the Infinite Energy One-Stop, a Proud Partner of the American Job Center Network, and start seeing customers!
Phillip: Age 23

- Tells the front Desk
  - Currently Unemployment
  - Wants Training
- Tells case manager
  - Lives with his Aunt, but has no income
  - Graduated from high school, but has no post-secondary training
  - Had a “hard time” in school, and mentioned something about an IEP
  - Enjoys working with technology and makes videos that he puts on YouTube in his spare time
Marvia: Age 36

• Tells the front Desk
  • Just laid off
  • Interested in benefits, needs another job

• Tells case manager
  • Worked as an administrative assistant, laid-off through no fault of her own
  • There is currently no income coming into her household
  • 2-year associates degree in office management
  • Good at her job, but can sometimes have trouble with new computer applications
  • Single mother of two kids
Rob: Age 29

• Tells the front Desk
  • Name and Age
  • He wants a job

• Tells case manager
  • Wiped tables in the lunch room at school
  • His mom gets a check for him each month
  • He has a brother and a sister, but does not see them
  • Wants a job at a movie theatre
  • Finished high school when he was 22
Elise: Age 46

• Tells the front Desk
  • Has been looking for a job for a year

• Tells case manager
  • Retired Major in the Army
  • Worked in supply and logistics and has a 4-yr degree in business
  • Has been without any real income for 6-months
  • Needs to find a job immediately, but wants it to be a good fit and does not need to go “backwards” in life
  • Afraid that she is going to lose her house
Thomas: Age 25

• Tells the front Desk
  • Needs a job and needs wages now

• Tells case manager
  • Having issues getting food and housing
  • Completed 10th grade, but dropped out to work
  • Likes to work on cars with his dad
  • Would like to pursue education, but really needs wages
Patricia: Age 68

• Tells the front Desk
  • Nothing! She helps work the front desk through the SCSEP work experience program
  • She tells her colleagues that her program is coming to an end, and she needs to find employment elsewhere
  • Her husband has passed away, and his retirement plan fell through
  • She needs a full-time income

• Tells case manager
  • Before the SCSEP program, she had not worked in 40 years
  • Likes her job at the one-stop, but she is not always comfortable working the computers
  • Has a high school diploma, but no advance education
Phillip: Age 23

- Initial Referral:

- Referrals from the Case Manager:

- Co-Enrollment Opportunities:
Marcia: Age 36

• Initial Referral:

• Referrals from the Case Manager:

• Co-Enrollment Opportunities:
Rob: Age 29

- Initial Referral:

- Referrals from the Case Manager:

- Co-Enrollment Opportunities:
Elise: Age 42

• Initial Referral:

• Referrals from the Case Manager:

• Co-Enrollment Opportunities:
Thomas: Age 25

- Initial Referral:

- Referrals from the Case Manager:

- Co-Enrollment Opportunities:
Patricia: Age 68

- Initial Referral:

- Referrals from the Case Manager:

- Co-Enrollment Opportunities:
Keep the Conversation Going…

• Discuss these possibilities with partners in your centers and One-Stop Operators

• Share participant stories with partners and ask for help and suggestions with tough cases

• Never stop learning about other programs in your area
Contact Information:

• Mary Margaret Garrett
  • mgarrett@georgia.org

• Kristin Laarhoven
  • Kristin.Laarhoven@gdol.ga.gov